

Membership and Software Authorization Notice

Dear Users,

Due to the website transition and **GDPR (General Data Protection Regulation)** compliance requirements, we are unable to transfer all membership data and software authorizations from the old website to the new one. Please follow the steps below to process your account:

1. **For new members:** Please visit <https://www.vivotek.com/>, click **Log in** at the top-right corner, and register a new account.
2. **For existing members:** You will receive a system notification email with instructions to reauthenticate your password. Alternatively, you can visit <https://www.vivotek.com/>, click **Log in** at the top-right corner, and select "**Forgot Password**" to complete the reauthentication process.
3. **In case of the following issue:** If you enter your email address and the system shows "**invalid**" or "**not found**", it means the original registration data was incomplete, and our system cannot recognize this email. When this happens, please select "**Create account**" to register and restore your authority.

We sincerely apologize for any inconvenience this may cause and appreciate your patience and support. If you have any questions, please feel free to contact us.

Thank you for your cooperation!
VIVOTEK Inc.

